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City and County of San Francisco
Mayor's Office on Homelessness
Quick Resource Guide 2000

Resources to Assist Homeless People

Emergency.....	911
Police (non-emergency).....	415-553-0123
Mental Health Crisis (24hrs).....	415-781-0500
Drug/Alcohol Crisis (24hrs).....	415-362-3400
Battered Women's Hotline (24hrs).....	877-503-1850
(24hrs).....	415-206-3222
.....	415-217-7330
.....	415-292-2245
.....	415-206-5166
.....	415-206-4357
.....	415-487-5500
.....	415-241-8320
.....	See Page
.....	415-626-2951
.....	415-206-8677
.....	1-800-367-2437
.....	415-905-9114

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San Francisco Public Library

Government Information Center
San Francisco Public Library
100 Larkin Street, 5th Floor
San Francisco, CA 94102

REFERENCE BOOK

Not to be taken from the Library

.....	415-292-2245
.....	415-836-1700
.....	415-431-7400
.....	415-597-7960
.....	415-292-2187
.....	415-558-1286
Miguel Cuevas:	
HELP LINK	
:Toll free.....	1 800-273-6222
:Chinese line.....	772-7339
:Spanish line.....	415-772-4444
:TDD (tele-digital device) line.....	772-4440
:Homeless Advocacy Project (HAP) of the Bar Association.....	974-6541
:Homeless Death Prevention Outreach Workers.....	415-554-2731

City Departments

Mayor's Office of Neighborhood Services.....	415-554-7111
Mayor's Office on Homelessness.....	415-252-3136
Department of Human Services (DHS).....	415-557-6541
Maggie Donahue, DHS, Director of Housing and Homeless Services.....	415-558-1981
Carolyn Plybon, DHS, Coordinator of Adult Homeless Services.....	415-558-1852

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Drug/Alcohol Crisis (24hrs).....	415-362-3400
Battered Women's Hotline (24hrs).....	877-503-1850
Rape Treatment Center (24hrs).....	415-206-3222
Family Shelter Services.....	415-217-7330
Adult Shelter Services.....	415-292-2245
Medical Screening for GA Evaluation.....	415-206-5166
GA Eligibility Billing department: San Francisco Hospital.....	415-206-4357
City Clinic (sexually transmitted diseases).....	415-487-5500
Foot Clinic (St. Anthony's).....	415-241-8320
Showers:.....	See Page
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Dental: South of Market Health Center.....	415-626-2951
Eye Exams.....	415-206-8677
HIV/AIDS Testing and Counseling.....	1-800-367-2437
Needle Exchange: for locations call.....	415-905-9114

Homeless Outreach Services

Centralized Referral for Shelters.....	415-292-2245
MOST (mental health outreach).....	415-836-1700
MAP (Mobile Assistance Patrol).....	415-431-7400
Shelter Services	415-597-7960
Marilyn Garret :.....	415-292-2187
Miguel Cuevas:	415-558-1286
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Phone: 415-565-3511

Open 7:30am-7pm.

Support groups, restrooms, referrals, and phones

Drop-In Centers Cont'd

South Beach Homeless Resource Center

320 Harrison Street (at Fremont)

Phone: 415-222-9665

Open 24-hours

Full Service Drop-in Center with Case Management, referrals, Laundry (\$0.25 cent charge), Free Voicemail, Lockers (\$5.00 Monthly charge), Mail service, restrooms, showers, TV, chairs, snacks (when available)

Emergency Shelters

Men 18+ (without kids)

A Man's Place

399 Fremont St. (at Harrison)

Phone: 415-908-0100

Open 24hrs

Show up by 2:30pm for lottery to win 1 night of shelter, 25 beds daily.

Central City Hospitality House for Men

146 Leavenworth St. (near Turk)

Phone: 415-749-2103

Open 24hrs

Show up at 191 Golden Gate Ave. (at Leavenworth) Monday or Wednesday between 9-11am gets on waiting list for a bed that is available for 90 days.

Dolores Street Community Services

Phone: 415-282-3078

Hours: Monday to Friday, 9am-5pm

For clean and sober men, especially those who recently came from Latin America, 90 beds available in summer, and 120 beds in winter.

Multi-Service Center: South-of Market

525 5th St. (at Bryant)

Phone: 415-597-7960

Open 24hrs

Case management Monday through Friday 10-11a.m. and 5:30-7pm Sign-up for lottery is daily from 6:30 am -12 pm. 146 spaces (beds and mats) available.

Dolores Street Community Services

208 Dolores Street

Phone: 415-861-4203

Adults may pay between \$0-6 a day, and kids are free, stay is up to 8 weeks. Provides counseling, peer group and parenting support – services rendered are confidential. Also helps those with substance abuse problems.

Both Sexes 18+ (without kids)

Emergency Housing Program
1235 Mission St. (near 8th St.)

Phone: 415-558-4773

Hours: Monday to Friday, 8:30am-4:30pm

For people with medical emergencies. Note: not a drop-in facility.

Emergency Shelters (Cont'd)

Both Sexes 18+ (without kids)

Multi-Service Center: North of Market
1001 Polk St. (at Geary)

Phone: 415-292-2180

Open 24hrs

Sign up from 6am to noon for lottery to win 1 night of shelter. (80 beds for men; 120 beds for women)

Episcopal Sanctuary
201 8th St. (at Howard).

Phone: 415-863-3893

Open 24hrs

Stay 1 night on a cot or up to 30 days if a bed is available.

United States Mission
1338 Sanchez St. (at Cesar Chavez)

Phone: 415-824-2709

Hours: Monday to Friday, 9am-5pm

Have a social worker call Monday to Friday 9am-5pm to ask for a bed for 1 night (for up to 30 days if beds available) -120 beds in the Bay Area. Also helps with job searches, personal counseling, medical, legal or any other required assistance.

Families & Pregnant Women

Connecting Point

Phone: 415-217-7330

Hours: Monday, Wednesday, Friday, 9am-12pm, Tuesday & Thursdays 2-4pm

Centralised in-take shelter for parents, pregnant women, and their partners. Note: if there is a problem reaching them at this number try Hamilton Family Center at 415-665-0133.

Free Food

All Saints' Episcopal Church
1350 Waller St. (near Masonic)
Phone: 415-621-1862
Hours: Saturdays 10:30am

Free Food Cont'd

No Penny Opera
601 Dolores Street (at 19th Street)
Phone: 415-824-5193
Grocery bags
Hours: Fridays 11:15am

Crumbs
1050 Van Ness Avenue (21st -22nd Street)
Phone: 415-824-5193
Dinner service
Hours: Fridays 6:30pm


Dinner's Redi
2520 Bush St. (between Divisadero and Scott)
Phone: 415-469-9042 or 415-567-0429
Hours: Mon-Tue, 12-1pm

First AME Zion Church
2159 Golden Gate Avenue (at Masonic)
Phone: 415-931-7479
Hours: Mondays 11am-12:30pm

Friendship Banquet
930 Gough Street (between Eddy & Turk)
Phone: 415-673-8088
Open every Wednesday except the 1st Wednesday of the month. Only for people with HIV/AIDS, proof required

Glide Memorial Church
330 Ellis St. (at Taylor)
Phone: 415-441-6501
Su-Sat 8-9am, 12-1:30pm; Mon-Fri 8-9am, 12-1:30pm, 4-5:30pm

Haight-Ashbury Food Program
1525 Waller St. (near Belvadere)



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<http://archive.org/details/quickresourcegui2000sanf>

1 Market (at Embarcadero Plaza)

Sundays 5-6pm

S.F. Rescue Mission

230 Jones Street (at Turk)

Phone: 415-292-0131

Hours: Monday to Friday mandatory Bible studies and lunches 1-2:30pm, and 4-5:30pm.
Saturdays 11am. Gives groceries where possible.

Golden Gate Metropolitan Community Church

Simply Supper

1508 Church Street

Phone: 415-642-0294

Hours: Wed & Friday 4-5pm

Third Baptist Church

1399 McAllister Street (at Pierce)

Phone: 415-346-4426

Hours: Thursdays 12:30-1:30pm

Free Food (Cont'd)

United Council of Human Services

Bayview Hunterspoint Multi-Service Drop-in Center

2111 Jennings Street

Phone: 415-671-1100

Hours: Monday to Friday 9am-12pm; and 1-4pm. Closed on weekends.

Women's Community Clinic

2166 Hayes Street, Suite 104

Phone: 415-379-7800

Hours: Mon-Fri 10am-8pm, Saturdays 10am-1pm

Medical Services

Buena Vista Women's Consultation Center

3000 California Street, STE 200 (at Octavia)

Free to women 2 weeks late with their Period

Phone: 415-567-8757 or 415-771-5000

Hours: Monday to Friday 9am-5pm

City Clinic

356-7th Street (at Harrison)

Phone: 415-487-5500

\$10 service charge, but no one turned away for lack of funds.

Phone: 415-502-8336

Receive people up to the age 24 only.

Hours: Mon 10am-3pm, Tu 11am-6pm, Thu 9am-4pm. Drop-ins on Wednesdays and Fridays 10am-4pm.

Regular Medical Care

Primary Care Clinics

By Appointment Only. First come first served.

Phone: 415-554-2950

Hours: Monday to Friday 8am-7:30pm; Sat, Sun 9am-4:30pm (closed Tues. 12-2pm)

Tom Waddell Health Centre

50 Ivy Street

Pyscho-social and Medical Services

By Appointment Only

Phone: 415-554-2645

Hours: (Medical) Mon-Fri and Weekends (*for urgent care*) 8am-8pm; Psycho-social Mon-Fri 9am-5pm

San Francisco Free Clinic

4900 California Street (at 11th Avenue)

Phone: 415-750-9894

By Appointments Only, only people without medical insurance.

Hours: Mon, Tue 1-4:30pm; Wed 1:30-4:15pm; Thu, Fri 10am-12:15pm

Social Services

Drop-Ins

Phone: 415-554-2940

Hours: Monday to Friday 8am-6pm; Saturdays 9am-3:30pm

St Anthony's Free Medical Clinic

105-107 Golden Gate Avenue (at Jones)

Phone: 415-241-8320

Mon, Tu, Thu, Fri 8:15am-6pm. Wednesday afternoon closed.

Podiatry clinic Tu, Th 1:15-til full

Adolescent Family-Walden House

214 Haight St.

Residential and out-patient behavior modification services

Phone: 415-554-1480

Open 24hrs.

Free Clothing

Bay Area Women and Children Center (BAWRC)

318 Leavenworth St./627 Turk Street

Phone: 415-474-2400/1

Phone: 415-379-7800

Hours: Mon-Fri 10am-8pm, Saturday 10am-1pm

Alcohol and Drug Abuse

Walden House Inc.

Intake multi-services

Phone: 415-703-9743

Hours: Mon-Fri 8am-4pm

Walden House Inc.

Substance Abuse and Mental Health Treatment Center

520 Townsend Street

Phone: 415-554-1100

Hours: 24 hours for residential services; Mon-Fri 8am-9pm for day outpatient services.

Adolescent Family - Walden House

214 Haight St.

Phone: 415-554-1480

Open 24hrs, behavior modification services for adolescents of 14-18 years

Jelani House Inc.

1522 Quesada Avenue (Bayview)

Phone: 415-970-9154 (general line)/ 415-822-5947 (for intakes)

Hours: 24 hours, 7 day a week for residential substance abuse treatment services for men, women with children. Day treatment services 9am-7:30pm

AL-ANON/ALATEEN

Phone: 415-626-5633 (to speak with a volunteer), 415-626-5634 (to leave a message), 800-344-2666 (meetings outside of San Francisco)

Hours: Message phones available 24hrs a day

(No dues or fees)

Alcoholics Anonymous

Central Office-1540 Market St. #150

Phone: 415-621-1326

Hours: Mon-Fri 8:30am-5:30pm. Phone staffed 24hrs a day

(No dues or fees)

Alcohol and Drug Abuse (Cont'd)

Spanish speaking program

24hr Hotline, 415-554-8811

383 Valencia, 415-554-0265

